

**Julie Blackwell**

---

**From:** Timothy Perry  
**Sent:** Friday, June 21, 2019 2:57 PM  
**To:** rohit.murti@ring.com  
**Subject:** Law Enforcement Portal

Mr. Murti,

I am a Detective with the New Lenox Police Department in Illinois. I am interested in creating a Ring/Neighbors Law Enforcement Portal for my agency. Please let me know what steps to take in order to make this happen.

Thank you,

**Tim Perry #136**  
DETECTIVE  
**New Lenox Police Department**  
[TPERRY@NEWLENOX.NET](mailto:TPERRY@NEWLENOX.NET)  
200 VETERANS PARKWAY NEW LENOX, ILLINOIS 60451  
DESK: (815) 462-6157  
MAIN: (815) 462-6100  
FAX: (815) 462-6105



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## Julie Blackwell

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**From:** Rohit Murti <rohit.murti@ring.com>  
**Sent:** Friday, June 21, 2019 5:43 PM  
**To:** Timothy Perry  
**Subject:** Re: Law Enforcement Portal

Good day Detective Perry,

Thank you for your interest in our law enforcement program - Neighbors Portal by Ring. Please find a summary of our program, below.

### Program Summary

Our platform combines the deterrent value of a visible security system (devices) with the power of an actively engaged community ([via a free app](#)) to reduce criminal activity and to help solve open investigations.

Neighbors Portal is Law Enforcement's access to our platform. Highlights include:

1. **No Cost** - Neighbors Portal by Ring is a free service offered to Law Enforcement.
2. **Community Engagement** - Law Enforcement's ability to join the conversation on the [Neighbors](#) app (in response to videos or comments posted by the Neighbors community).
3. **Alerts** - Ability to post alerts based on proximity to the recipient, in the [Neighbors](#) app.
4. **Video Request** - Ability to request videos from Ring device owners who may have captured footage, that may be of help to you for new or active investigations.

We would love to share information on the program through a live webinar, as per your convenience and availability. Please have a look at the link below and book a time that works for you. The webinar shouldn't take us more than 1 hour.

**Booking Link:** <https://calendly.com/rohitmurti>

While we encourage the participation of as many officers as are interested, the presence of the following personnel would be essential to ensure optimal experience and results with Neighbors Portal by Ring:

- Partnership Coordinator
- Public Information Officer / Social Media Liaison
- Investigative - CID / Crime / Property Crime
- Community Outreach Officer
- Social Media Coordinator

Please ensure you have the following:

- Desktop or laptop, so that we may share our screen with you
- Speakers
- Mic

Acquaintance with the [Neighbors](#) app, prior to our meeting, would be beneficial for engagement. Please feel free to call or email me if you have any questions. Thank you for your time. We look forward to hearing from you.

Sincerely,

Rohit D. Murti

Community Partnerships Manager  
T 832.992.9910 E rohit.murti@ring.com

---



1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



[Download the Neighbors App.](#)  
Join the new neighborhood watch.

On Fri, Jun 21, 2019 at 12:57 PM Timothy Perry <[tperry@newlenox.net](mailto:tperry@newlenox.net)> wrote:

Mr. Murti,

I am a Detective with the New Lenox Police Department in Illinois. I am interested in creating a Ring/Neighbors Law Enforcement Portal for my agency. Please let me know what steps to take in order to make this happen.

Thank you,

**Tim Perry #136**

DETECTIVE

## New Lenox Police Department

[TPERRY@NEWLENOX.NET](mailto:TPERRY@NEWLENOX.NET)

200 VETERANS PARKWAY NEW LENOX, ILLINOIS 60451

DESK: (815) 462-6157

MAIN: (815) 462-6100

FAX: (815) 462-6105



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## Julie Blackwell

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**From:** Timothy Perry  
**Sent:** Monday, June 24, 2019 9:31 AM  
**To:** rohit.murti@ring.com  
**Subject:** Accepted: Invitation: Tim Perry and Rohit Murti @ Wed Jul 3, 2019 7am - 8am (PDT) (tperry@newlenox.net)

## Julie Blackwell

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**From:** Rohit Murti <rohit.murti@ring.com>  
**Sent:** Wednesday, July 03, 2019 11:37 AM  
**To:** Timothy Perry  
**Subject:** Ring MOU - New Lenox Police Department, IL  
**Attachments:** Ring MOU - New Lenox Police Department, IL.pdf

Detective Perry,

Thank you for arranging our meeting today to learn about Ring's approach to reducing crime in communities.

### Program Summary

Our platform combines the deterrent value of a visible security system (devices) with the power of an actively engaged community ([via a free app](#)) to reduce criminal activity and to help solve open investigations.

Neighbors Portal is Law Enforcement's access to our platform. Portal highlights include:

1. **No Cost** - Neighbors Portal by Ring is a free service offered to Law Enforcement.
2. **Community Engagement** - Law Enforcement's ability to join the conversation on the [Neighbors](#) app (in response to videos or comments posted by the Neighbors community).
3. **Alerts** - Ability to post alerts based on proximity to the recipient, in the [Neighbors](#) app.
4. **Video Request** - Ability to request videos from Ring device owners who may have captured footage, that may be of help to you for new or active investigations.

As the attached MOU is reviewed, please feel free to contact me at any time. My cell number is 832-992-9910. As part of our security protocol, I have mailed a postcard to you with a code. Once you receive it, please enter the code at the end of the MOU document, along with the signature, prior to sharing it with me via email (hard copy is not required).

In the case where the MOU may need to go before City Council, we want to be sure to provide the proper support in advance. Please let me know if this is the case and I will loop in our PR/Media team for support.

Could you please help me identify the personnel in the highlighted roles (full names and emails please)? Once we receive the signed copy of the MOU and the information below, we will be ready to move forward in the process.

- Partnership Coordinator - Detective Tim Perry ([tperry@newlenox.net](mailto:tperry@newlenox.net))
- Public Information Officer / Social Media Liaison - TBD
- Investigative (CID/Crime/Property Crime) - TBD
- Community Outreach Officer - TBD
- Social Media Coordinator - TBD

Thank you again for meeting with me. I look forward to working with you and New Lenox Police Department.

Sincerely,

Rohit D. Murti

Community Partnerships Manager  
T 832.992.9910 E [rohit.murti@ring.com](mailto:rohit.murti@ring.com)



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[Download the Neighbors App.](#)  
Join the new neighborhood watch.

## Julie Blackwell

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**Subject:** Updated invitation with note: Ring's Law Enforcement Program - Neighbors Portal By Ring @ Wed Jul 3, 2019 7am - 8am (PDT) (tperry@newlenox.net)

**Start:** Wed 7/3/2019 9:00 AM  
**End:** Wed 7/3/2019 10:00 AM  
**Show Time As:** Tentative

**Recurrence:** (none)

**Organizer:** rohit.murti@ring.com

**This event has been changed with this note:**

"Update: added webinar login link, meeting ID and my contact details. Thank you!"

[more details »](#)

**Changed: Ring's Law Enforcement Program - Neighbors Portal By Ring**

**When** Wed Jul 3, 2019 7am – 8am Pacific Time - Los Angeles

**Calendar** tperry@newlenox.net

**Who**

- rohit.murti@ring.com - organizer
- tperry@newlenox.net
- mnuesse@newlenox.net
- eetchison@newlenox.net
- btilton@newlenox.net
- lalessandrini@newlenox.net

**Changed: Webinar link** - <https://ring.zoom.us/j/7101637734>

**Meeting ID** - 710-163-7734

**Contact Details:**

Rohit Murti  
(832) 992-9910  
[rohit.murti@ring.com](mailto:rohit.murti@ring.com)

The webinar shouldn't take more than 45 minutes. While we encourage the participation of as many officers as are interested, the presence of the following personnel is essential to ensure optimal experience and results with Neighbors Portal by Ring:

- Primary Point of Contact
- Public Information Officer / Social Media Liaison
- Investigative - CID/Crime/Property Crime
- Community Outreach Officer
- Social Media Coordinator

Acquaintance with the Neighbors app (<https://shop.ring.com/pages/neighbors>), prior to our webinar, would be beneficial for engagement. Please contact me in case of any questions. Thank you for your time.

Name: Tim Perry  
Phone Number: 815-462-6157  
Title: Detective

Agency Name: New Lenox  
State: IL

Need to make changes to this event?

Cancel: <https://calendly.com/cancellations/FBJDFBQFYHJCMRZ7>

Reschedule: <https://calendly.com/reschedulings/FBJDFBQFYHJCMRZ7>

Going (tperry@newlenox.net)? **Yes - Maybe - No** [more options »](#)

Invitation from [Google Calendar](#)

You are receiving this courtesy email at the account tperry@newlenox.net because you are an attendee of this event.

To stop receiving future updates for this event, decline this event. Alternatively you can sign up for a Google account at <https://www.google.com/calendar/> and control your notification settings for your entire calendar.

Forwarding this invitation could allow any recipient to send a response to the organizer and be added to the guest list, or invite others regardless of their own invitation status, or to modify your RSVP. [Learn More](#).



## Julie Blackwell

---

**From:** Timothy Perry  
**Sent:** Wednesday, July 03, 2019 11:38 AM  
**To:** Louis Alessandrini; Micah Nuesse  
**Subject:** FW: Ring MOU - New Lenox Police Department, IL  
**Attachments:** Ring MOU - New Lenox Police Department, IL.pdf

**From:** Rohit Murti <rohit.murti@ring.com>  
**Sent:** Wednesday, July 03, 2019 11:37 AM  
**To:** Timothy Perry <tperry@newlenox.net>  
**Subject:** Ring MOU - New Lenox Police Department, IL

Detective Perry,

Thank you for arranging our meeting today to learn about Ring's approach to reducing crime in communities.

### Program Summary

Our platform combines the deterrent value of a visible security system (devices) with the power of an actively engaged community ([via a free app](#)) to reduce criminal activity and to help solve open investigations.

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4. **Video Request** - Ability to request videos from Ring device owners who may have captured footage, that may be of help to you for new or active investigations.

As the attached MOU is reviewed, please feel free to contact me at any time. My cell number is 832-992-9910. As part of our security protocol, I have mailed a postcard to you with a code. Once you receive it, please enter the code at the end of the MOU document, along with the signature, prior to sharing it with me via email (hard copy is not required).

In the case where the MOU may need to go before City Council, we want to be sure to provide the proper support in advance. Please let me know if this is the case and I will loop in our PR/Media team for support.

Could you please help me identify the personnel in the highlighted roles (full names and emails please)? Once we receive the signed copy of the MOU and the information below, we will be ready to move forward in the process.

- Partnership Coordinator - Detective Tim Perry ([tperry@newlenox.net](mailto:tperry@newlenox.net))
- Public Information Officer / Social Media Liaison - TBD
- Investigative (CID/Crime/Property Crime) - TBD
- Community Outreach Officer - TBD
- Social Media Coordinator - TBD

Thank you again for meeting with me. I look forward to working with you and New Lenox Police Department.

Sincerely,

Rohit D. Murti

Community Partnerships Manager

T 832.992.9910 E [rohit.murti@ring.com](mailto:rohit.murti@ring.com)

---



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[Download the Neighbors App.](#)  
Join the new neighborhood watch.



## **Neighbors by Ring**

### **Memorandum of Understanding**

This agreement is entered into this \_\_\_\_\_ day of \_\_\_\_\_, 2019 by and between Ring LLC ("Ring") and New Lenox Police Department ("Agency"), (collectively the "parties") and will provide Agency access to the Neighbors Portal to communicate with users of the Neighbors app ("Ring Neighbors") and encourage community engagement as we work together to make New Lenox's ("Village") neighborhoods safer.

- Neighbors by Ring app ("Neighbors App") is a digital neighborhood watch that both law enforcement and the public may access free of charge by downloading the Neighbors App (iOS and Android).
- The Neighbors App allows users to share and comment on real time crime and safety events in their neighborhood.
- As part of the program, Agency may:
  - Utilize the critical crime and safety events that are posted in the Neighbors App by Ring Neighbors to assist in law enforcement operations and investigations; and
  - Post information relating to critical incidents and other incidents in the app to keep Ring Neighbors informed regarding issues in their neighborhoods.

With an understanding that a robust, active and engaged user community is essential to the immediate, sustained and ongoing success of the program, the parties agree to the following responsibilities:

#### **Ring**

- Make the Neighbors App available to Village residents free of charge.
- Make the Neighbors Portal available to Agency free of charge, including ongoing support and training for Agency employees.

#### **Agency**

- Maintain appropriate access controls for Agency personnel to use the Neighbors Portal.

#### **Press Release**

The parties shall agree to a joint press release to be mutually approved by the parties. Neither party may use the other party's name, logo, or likeness in any advertising or press release without prior written approval of the other party. Notwithstanding the foregoing, Ring shall be permitted to provide in-app alerts to Ring Neighbors announcing Agency's participation in the Neighbors App.

#### **Term**

Agency's participation in the program shall commence upon Agency's acceptance of these program terms. Either party may terminate Agency's participation in the program at any time by providing 30 days' written notice to the other party; provided that in the case of material breach of this Agreement by the Agency, Ring shall only be required to provide three days' written notice to Agency.

#### **Privacy and Terms of Use**

Ring will not provide any customer personal information, including video footage, to Agency without the prior

consent of the owner or properly issued legal process that complies with federal and state law, as applicable. Agency agrees to use the Neighbors Portal only as expressly authorized by Ring and only in connection with bona fide Agency work. Ring's terms of service and privacy notice, as posted on Ring.com, shall apply to all uses of the Neighbors App and, as applicable, the Neighbors Portal.

**Compensation**

At no point shall either party receive compensation from each other as a result of this program.

**Confidentiality**

Unless otherwise required by law, the Parties shall not disclose the terms of this program or any information that is designated as confidential or that, given the nature of the information or the circumstances surrounding its disclosure, reasonably should be considered as confidential.

RING LLC

Date: \_\_\_\_\_

By: \_\_\_\_\_

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Agency

Date: \_\_\_\_\_

By: \_\_\_\_\_

Name: \_\_\_\_\_

Title: \_\_\_\_\_

**Verification Code\*** \_\_\_\_ \_\_\_\_ \_\_\_\_ \_\_\_\_

\*A four digit verification code was mailed to the primary point of contact at this agency to the address listed in public records. Please provide that code prior to submitting the MOU for processing.



## Julie Blackwell

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**From:** Timothy Perry  
**Sent:** Thursday, July 11, 2019 10:14 AM  
**To:** Mark Astrella  
**Subject:** FW: Ring Doorbell Law Enforcement Portal  
**Attachments:** Ring MOU - Palos Heights Police Department, IL.pdf

Here's the ring info

**From:** Detective John Parnitzke <jparnitzke@palosheightspd.org>  
**Sent:** Monday, June 17, 2019 11:55 AM  
**To:** Scott Lefko (Sheriff) <Scott.Lefko@cookcountyil.gov>; Eric Burnson (Sheriff) <Eric.Burnson@cookcountyil.gov>; 'Eric Rossi' <erossi@orland-park.il.us>; Louis Hayes <lhayes@villageofhinsdale.org>; Beverly Austin (Sheriff) <Beverly.Austin@cookcountyil.gov>; Eric Burnson (Sheriff) <Eric.Burnson@cookcountyil.gov>; bchristensen@villageofmatteson.org; Sheryl Collins (Sheriff) <Sheryl.Collins@cookcountyil.gov>; mdollear@villageofalsip.org; teskridge@villageofmatteson.org; Inv. Gardner, Kris <kris1773@sbcglobal.net>; Scott Giertuga (Sheriff) <Scott.Giertuga@cookcountyil.gov>; Sean Gleason (Sheriff) <Sean.Gleason@cookcountyil.gov>; Capt. Hojek, Keith <khojek@evpkpd.org>; Inv Jonikas, Aras <ajonikas@lemont.il.us>; dkein@orland-park.il.us; Terry Madler <tmadler@wsprings.com>; bmase98@summitpd.net; Matuszak, Daniel <dmatuszak@villageofbridgeview.com>; Judith Powe (Sheriff) <Judith.Powe@cookcountyil.gov>; Inv. Prince, Timothy <tprince@villageofbridgeview.com>; Inv Cameron, Rich <cameronrich30@yahoo.com>; Lester Rodgers (Sheriff) <Lester.Rodgers@cookcountyil.gov>; jsims@villageofmatteson.org; Inv. Demere, Terry <dterry@countryclubhills.org>; Inv Tomiczak, Robert <rtomiczak@villageofbridgeview.com>; David Tuzim (Sheriff) <David.Tuzim@cookcountyil.gov>; Wardlaw, Rob <rwardlaw@villageoflagrange.com>; Shawn White <swhite@villageofmatteson.org>; Sergeant Michael Yott <MYott@palosheightspd.org>; Inv Mase, Robert <precinct15th@aol.com>; Inv. Sodt, Robert <rsodt@countrysidepolice.org>; Kris Gardner <kgardner@indianheadpark-il.gov>; Micah Nuesse <mnueseen@newlenox.net>; James Torelli (Sheriff) <James.Torelli@cookcountyil.gov>; Abel Torres (Sheriff) <Abel.Torres@cookcountyil.gov>; Rosinski, Ken <krosinski@orlandpark.org>; Farrell, Anthony <afarrell@orlandpark.org>; Inv. Shavone, John <jschavone@villageofmidlothian.org>; Clarence O'Neal <co'neal@phpd.org>; jstrayer@countryclubhills.org; Joe Malloy <jmalloy@justicepolice-il.org>; Keith Gray (Sheriff) <Keith.Gray@cookcountyil.gov>; jburdett@brookfieldil.gov; kanderson@lemont.il.us; bjelinek@brookfieldil.gov; bfletcher@phpd.org; Josh Heller <jheller@hodgkinspd.org>; Adam Coleman <acoleman@villageoflagrange.com>; David Wetherald <dwetherald@hickoryhillspd.us>; Cruz Ortiz <cruz.ortiz@stickneypolice.com>; Nicholas Luburich <nluburich@villageofworth.com>; Eric Rossi <erossi@orland-park.il.us>; jkarmia@indianheadpark-il.gov; cfernandez@villageofworth.com; Robert Keane <rkeane@lemont.il.us>; Noe Lagunas <nlagunas@villageofhazelcrest.com>; Christopher Lecompte <clecompte@evpkpd.org>; jcollecchia@phpd.org; Timothy Perry <tperry@newlenox.net>; Joe Lutzke <jlutzke@oaklawn-il.gov>; Derrick Chambliss <dchambliss@countryclubhills.org>; jtomasek@bedfordparkpd.com; Hickory Hills PD Compton <jcompton@hickoryhillspd.us>; Mark Benaitis <mbenaitis@hickoryhillspd.us>; Mark Wirth <markwirth@willowsprings-il.gov>; Detective John Parnitzke <jparnitzke@palosheightspd.org>; Pat Fulla <pfulla@villageoflagrange.com>; Adam Thibo <athibo@villageofmidlothian.org>; Daryl Bernard <bernardd9@morainevalley.edu>; Malik Matariyeh <mmatariyeh@villageofhazelcrest.com>; Michael Rice <mrice@burbankil.gov>; Joe Sroka <JSroka@frankfortpolice.net>; mprohaska@willowsprings-il.gov; Chris Bandola <cbandola@brookfieldil.gov>; Joe Digangi <jdigangi@countrysidepolice.org>; Frank Formato <fformato@villageoflyons.com>; bgorski@bedfordparkpd.com; Nick Boynton <nboynton@villageofworth.com>; Brandon Tilton <btilton@newlenox.net>; Michael Bennett <mbennett@hodgkinspd.org>; Sam Haleem <shaleem@OrlandHillsPolice.org>; Tim Denton <tjdenton@villageofworth.com>; tkeough141@summitpd.net; Dave LaMonte <david.r.lamonte@usdoj.gov>; Hector Ramirez <hramirez@richtonpark.org>; Thomas Zalatoris <tzalatoris@villageofhazelcrest.com>; Brian Steele



<bsteale@richtonpark.org>; jstudlow@villageofmidlothian.org; abrakowski@evpkpd.org

**Subject:** Ring Doorbell Law Enforcement Portal

Everybody,

So I recently have been setting up a Palos Heights Police Department Ring/Neighbors Law Enforcement Portal profile.

The benefit is Ring and their Neighbors App are a web of doorbell cameras and security cameras.

Having a Law Enforcement Portal allows you to have a visible profile amongst the city to monitor posts and put out alerts. But even better is when you have an incident where video would be beneficial, you can set a geo-fence around the address and generate an incident with case number, date, and set a time frame and Ring sends out a request to the accounts and it automatically filters out the doorbells that did not capture anything. If a user has a video that captured something, they can consent to share the video and the video automatically uploads to your case file within your portal.

You can also view posts outside your jurisdiction. This service is totally free, you just have to sign an MOU.

Rohit is the point of contact and I said I would be sharing his contact for you to reach out. Seems legit and could be a good tool to have.

If any of you already use this Portal let me know if you like it.

Reach out with any questions,

*Detective John Parnitzke #109  
Palos Heights Police Department  
7607 W College Drive  
Palos Heights, IL 60463  
[Jparnitzke@palosheightspd.org](mailto:jparnitzke@palosheightspd.org)  
Main (708) 448-5060  
Desk (708)671-3209  
Fax (708)361-9371*

## **Program Summary**

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Neighbors Portal is Law Enforcement's access to our platform. Portal highlights include:

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4. **Video Request** - Ability to request videos from Ring device owners who may have captured footage, that may be of help to you for new or active investigations.

Thank you again for meeting with me. I look forward to working with you and Palos Heights Police Department.

Sincerely,

**Rohit D. Murti**

Community Partnerships Manager

T 832.992.9910 E [rohit.murti@ring.com](mailto:rohit.murti@ring.com)

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Join the new neighborhood watch.

## Julie Blackwell

---

**From:** Rohit Murti <rohit.murti@ring.com>  
**Sent:** Thursday, July 11, 2019 10:49 PM  
**To:** Timothy Perry; Kyle Demmin  
**Subject:** Introduction to Kyle Demmin - New Lenox Police Department, IL  
**Attachments:** Ring MOU - New Lenox Police Department, IL.pdf

Detective Perry,

Great news! The MOU agreement is fully signed. Attached, is the document for your records. I've copied your Partner Success Manager, Kyle Demmin, who will set up a 30 minute call with you to discuss the next steps of New Lenox Police Department's Neighbors Portal onboarding.

Thank you for your time. We look forward to working with you!

Sincerely,

**Rohit D. Murti**

Community Partnerships Manager  
T 832.992.9910 E [rohit.murti@ring.com](mailto:rohit.murti@ring.com)



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## Julie Blackwell

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**From:** Rohit Murti <rohit.murti@ring.com>  
**Sent:** Thursday, July 11, 2019 2:37 PM  
**To:** Louis Alessandrini; Timothy Perry  
**Subject:** Re: NLPD MOU

Good day Chief Alessandrini and Detective Perry,

The MOU is now complete. Could you please help me identify the personnel in the yellow highlighted roles, along with their title, full name and email address:

- Partnership Coordinator - Detective Tim Perry ([tperry@newlenox.net](mailto:tperry@newlenox.net))
- Public Information Officer / Social Media Liaison - TBD
- Investigative (CID/Crime/Property Crime) - TBD
- Community Outreach Officer - TBD
- Social Media Coordinator - TBD

Once this is complete, we can advance to the onboarding scheduling stage. Thank you!

Sincerely,

**Rohit D. Murti**

Community Partnerships Manager  
T 832.992.9910 E [rohit.murti@ring.com](mailto:rohit.murti@ring.com)



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Join the new neighborhood watch.

On Tue, Jul 9, 2019 at 1:56 PM Rohit Murti <[rohit.murti@ring.com](mailto:rohit.murti@ring.com)> wrote:

Chief,

Thank you for your email. I have shared the MOU with our team. I'm going to get this processed and get a counter signature. Once that is complete, I'll share the completed MOU with you and will make introductions to our partner success team and we will have you on-boarded. This process should take approximately 3 weeks or less. Please feel free to call or email me if you have any questions.

In the meantime, could you please help me identify the personnel in the yellow highlighted roles, along with their title, full name and email address:

- Partnership Coordinator - Detective Tim Perry ([tperry@newlenox.net](mailto:tperry@newlenox.net))
- Public Information Officer / Social Media Liaison - TBD
- Investigative (CID/Crime/Property Crime) - TBD
- Community Outreach Officer - TBD
- Social Media Coordinator - TBD

Thank you!

Sincerely,

Rohit D. Murti

Community Partnerships Manager  
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Join the new neighborhood watch.

On Tue, Jul 9, 2019 at 1:43 PM Louis Alessandrini <[lalessandrini@newlenox.net](mailto:lalessandrini@newlenox.net)> wrote:



**Louis Alessandrini**

**Deputy Chief**

**New Lenox Police Department**

(815) 462 – 6165 (office)

(815) 462 – 6103 (fax)

New Lenox Police Department

200 Veterans Parkway

New Lenox, Illinois 60451

[lalessandrini@newlenox.net](mailto:lalessandrini@newlenox.net)



NEW LENOX

## Julie Blackwell

---

**From:** Kyle Demmin <kyle.demmin@ring.com>  
**Sent:** Friday, July 12, 2019 3:58 PM  
**To:** Timothy Perry  
**Cc:** Christian Watkins  
**Subject:** Re: Introduction to Kyle Demmin - New Lenox Police Department, IL

Thank you for the introduction, Rohit. Moving you to BCC to spare your inbox.

Detective Perry,

It's a pleasure to meet you and looking forward to working with you. I want to introduce our Implementation Manager, Christian Watkins. Christian is going to take lead through the onboarding process. After the successful onboarding of New Lenox PD, I'll be there to assist at that point.

Christian,

Please feel free to take it from here!

On Thu, Jul 11, 2019 at 8:49 PM Rohit Murti <[rohit.murti@ring.com](mailto:rohit.murti@ring.com)> wrote:  
Detective Perry,

Great news! The MOU agreement is fully signed. Attached, is the document for your records. I've copied your Partner Success Manager, Kyle Demmin, who will set up a 30 minute call with you to discuss the next steps of New Lenox Police Department's Neighbors Portal onboarding.

Thank you for your time. We look forward to working with you!

Sincerely,

**Rohit D. Murti**

Community Partnerships Manager  
T 832.992.9910 E [rohit.murti@ring.com](mailto:rohit.murti@ring.com)



1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



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Kyle Demmin

Partner Success Manager  
kyle.demmin@ring.com  
714-381-6291

---

ring

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[Neighbors Portal Resource Center](#)

## Julie Blackwell

---

**From:** Timothy Perry  
**Sent:** Monday, July 15, 2019 1:53 PM  
**To:** c.watkins@ring.com  
**Subject:** Accepted: Updated invitation: Booked: Tim tperry@newlenox.net, Coordination Call @ Thu Jul 18, 2019 10:30am - 11am (PDT) (tperry@newlenox.net)

## Julie Blackwell

---

**From:** Christian Watkins <c.watkins@ring.com>  
**Sent:** Monday, July 15, 2019 12:15 PM  
**To:** Timothy Perry  
**Subject:** Ring, Intro Call Schedule

Hi Detective Perry,

It's a pleasure to meet you! I'd like to set up an intro call so we can discuss the onboarding and cover next steps. Do any of the following times work for you?

Please follow the link below to choose a day/time that works best for you. Thank you and I look forward to speaking with you.

<https://cwatkins-ring.youcanbook.me>

Best,

--

Christian Watkins

Implementation Specialist

[c.watkins@ring.com](mailto:c.watkins@ring.com)

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## Julie Blackwell

---

**From:** Timothy Perry  
**Sent:** Monday, July 15, 2019 12:41 PM  
**To:** Micah Nuesse  
**Subject:** Fwd: Your Booking

Begin forwarded message:

**From:** "YouCanBook.me" <[notifications@youcanbook.me](mailto:notifications@youcanbook.me)>  
**Date:** July 15, 2019 at 12:38:54 PM CDT  
**To:** [tperry@newlenox.net](mailto:tperry@newlenox.net)  
**Subject:** Your Booking  
**Reply-To:** [c.watkins@ring.com](mailto:c.watkins@ring.com)

Hi Tim,

Thanks for booking your appointment on Thursday, July 18, 2019!

Here are the details for your records...

Booking starts: Thursday, July 18, 2019 12:30 PM (US/Central)

Duration: 30 minutes

Reference: BMTE-ZXGD-DSND

First Name: Tim

Last Name: Perry

Email: [tperry@newlenox.net](mailto:tperry@newlenox.net)

If this event hasn't been added to your calendar automatically, you can add it using these links:

[ADD TO GOOGLE](#) [ADD TO OFFICE 365](#) [DOWNLOAD CALENDAR INVITE](#)

[Click here to cancel this booking](#)

[Click here to reschedule this booking](#)



Powered for FREE by YouCanBook.me - [Sign up](#)

[Unsubscribe from these emails](#)

## Julie Blackwell

---

**From:** Christian Watkins <c.watkins@ring.com>  
**Sent:** Thursday, July 18, 2019 1:51 PM  
**To:** Timothy Perry  
**Subject:** Ring, Coordination Call Reschedule.

Hi Detective Perry,

Looks like I missed you today for our call at 1230pm! No worries! I'll be out of the office tomorrow so please let me know when would be a good time to reschedule for next week. Thank you and I look forward to speaking with you,

Best,

--

Christian Watkins

Implementation Specialist  
[c.watkins@ring.com](mailto:c.watkins@ring.com)  
(424)274-1989



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## Julie Blackwell

---

**From:** Christian Watkins <c.watkins@ring.com>  
**Sent:** Tuesday, July 23, 2019 11:07 AM  
**To:** Timothy Perry  
**Subject:** Ring | New Lenox PD Check-in

Hi Detective Perry,,

I hope all is well. I just wanted to check in to see how things were going and hopefully to get another call in the books for this week or next. I know last weeks call didnt work out, so please le tme know if you have any questions or concerns, or if there is anything I can do to help! Thank you and I look forward to speaking with you!

Best Regards,

--

Christian Watkins

Implementation Specialist  
[c.watkins@ring.com](mailto:c.watkins@ring.com)  
(424)274-1989



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## Julie Blackwell

---

**From:** Timothy Perry  
**Sent:** Friday, July 26, 2019 11:45 AM  
**To:** Christian Watkins  
**Subject:** Re: Ring | New Lenox PD Check-in

Christian,

My apologies for missing our last call. I am currently on vacation and returning Monday. Can we schedule something for next week?

On Jul 23, 2019, at 11:07 AM, Christian Watkins <[c.watkins@ring.com](mailto:c.watkins@ring.com)> wrote:

Hi Detective Perry,,

I hope all is well. I just wanted to check in to see how things were going and hopefully to get another call in the books for this week or next. I know last weeks call didnt work out, so please let me know if you have any questions or concerns, or if there is anything I can do to help! Thank you and I look forward to speaking with you!

Best Regards,

--

**Christian Watkins**

Implementation Specialist  
[c.watkins@ring.com](mailto:c.watkins@ring.com)  
(424)274-1989



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## Julie Blackwell

---

**From:** Christian Watkins <c.watkins@ring.com>  
**Sent:** Monday, August 12, 2019 12:48 PM  
**To:** Timothy Perry  
**Subject:** Ring | New Lenox PD Coordinator Call Check-In

Hi Detective Perry,

I hope you had a great vacation! I just wanted to check in to see when would be a good time this week to throw a quick coordination call on the schedule? I have pretty open availabiltiy this week from 10am PST to 5pm PST.

Please let me know what a good time and or day is for you. Thank you and I look forward to hearing from you!

Best,

--

Christian Watkins

Implementation Specialist  
[c.watkins@ring.com](mailto:c.watkins@ring.com)  
(424)274-1989



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## Julie Blackwell

---

**From:** Christian Watkins <c.watkins@ring.com>  
**Sent:** Monday, August 12, 2019 12:53 PM  
**To:** Timothy Perry  
**Subject:** Re: Ring | New Lenox PD Coordinator Call Check-In

Detective,

Yes, that will work. I'll send out an invite to put on the calendar. Thank you!

Best,

Christian Watkins

On Mon, Aug 12, 2019 at 10:50 AM Timothy Perry <[tperry@newlenox.net](mailto:tperry@newlenox.net)> wrote:  
Will 11 am PST tomorrow work for you?

On Aug 12, 2019, at 12:48 PM, Christian Watkins <[c.watkins@ring.com](mailto:c.watkins@ring.com)> wrote:

Hi Detective Perry,

I hope you had a great vacation! I just wanted to check in to see when would be a good time this week to throw a quick coordination call on the schedule? I have pretty open availabiltiy this week from 10am PST to 5pm PST.

Please let me know what a good time and or day is for you. Thank you and I look forward to hearing from you!

Best,

--

Christian Watkins

Implementation Specialist  
[c.watkins@ring.com](mailto:c.watkins@ring.com)  
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--  
**Christian Watkins**

Implementation Specialist  
[c.watkins@ring.com](mailto:c.watkins@ring.com)  
(424)274-1989

---



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## Julie Blackwell

---

**From:** Christian Watkins <c.watkins@ring.com>  
**Sent:** Tuesday, August 13, 2019 2:00 PM  
**To:** Timothy Perry  
**Cc:** Louis Alessandrini  
**Subject:** Ring | New Lenox Police Department, In-App Announcement

Hi Detective Perry,

Before we proceed with activating New Lenox Police Department's Neighbors Portal, Ring will need to schedule our standard in-app announcement. This message comes from Ring and will be viewable to all New Lenox Neighbors app users. I've also CC'd your PIO for approval on this.

The standard message template can be viewed here and is simply to inform our users and set the stage for your participation on the app. **Once approved, we can move forward with the training.**

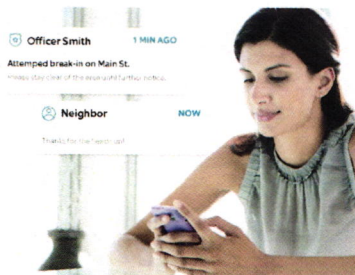
\*\*\*\*\*

9:41 AM



[City Name]

RING



[Agency Name] has  
joined Neighbors

Your Neighborhood just got a  
whole lot stronger.

We're excited to announce that the [Agency] has joined Neighbors! While this app will not monitored by law enforcement 24/7, [Agency Name] can see crime and safety related info posted on the Neighbors app. So the more you about critical events in your area, the more you help your community.

911 should always be called first to report crime and for assistance in emergency situations.

### Public Announcements & Responding to Press/Media Inquiries

Once your in-app announcement goes live, I'll follow up with talking points and sample social media posts. Until then, please refrain from external-facing outreach or publicizing of the Neighbors App, Neighbors Portal and/or partnership.

Please be sure to connect with myself as well as Ring's PR team (via [Media@ring.com](mailto:Media@ring.com)) regarding any inbound media inquiries.

Please feel free to reach out should you have any questions or concerns.



Best,

--

Christian Watkins

Implementation Specialist

[c.watkins@ring.com](mailto:c.watkins@ring.com)

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## Julie Blackwell

---

**Subject:** Invitation: Ring | New Lenox PD @ Tue Aug 13, 2019 11am - 11:30am (PDT)  
(tperry@newlenox.net)

**Start:** Tue 8/13/2019 1:00 PM  
**End:** Tue 8/13/2019 1:30 PM  
**Show Time As:** Tentative

**Recurrence:** (none)

**Organizer:** c.watkins@ring.com

**You have been invited to the following event.**

[more details »](#)

### Ring | New Lenox PD

**When** Tue Aug 13, 2019 11am – 11:30am Pacific Time - Los Angeles

**Joining info** [meet.google.com/oxv-ethq-kur](https://meet.google.com/oxv-ethq-kur)

Or dial: +1 678-884-3743 PIN: 874987244#

**Calendar** tperry@newlenox.net

**Who**

- c.watkins@ring.com - organizer
- tperry@newlenox.net

Going (tperry@newlenox.net)? [Yes](#) - [Maybe](#) - [No](#) [more options »](#)

Invitation from [Google Calendar](#)

You are receiving this courtesy email at the account tperry@newlenox.net because you are an attendee of this event.

To stop receiving future updates for this event, decline this event. Alternatively you can sign up for a Google account at <https://www.google.com/calendar/> and control your notification settings for your entire calendar.

Forwarding this invitation could allow any recipient to send a response to the organizer and be added to the guest list, or invite others regardless of their own invitation status, or to modify your RSVP. [Learn More](#).

## Julie Blackwell

---

**From:** Christian Watkins <c.watkins@ring.com>  
**Sent:** Tuesday, August 13, 2019 1:56 PM  
**To:** Timothy Perry  
**Subject:** Ring | New Lenox PD Coordination Call Recap  
**Attachments:** Law Enforcement User List.xlsx

Detective Perry,

Thank you for connecting with me earlier. Below you'll find a recap of our call and next steps.

### Recap of Onboarding Steps

1. In-App Announcement
  - a. Ring will notify our existing Neighbors app users in your community that the New Lenox Police Department has joined
  - b. Your PIO approves and schedules the in-app announcement
2. Neighbors Portal Activation and Account creation
  - Once announced, I'll activate your Neighbors Portal and create accounts for the Users
3. Workshop Webinar
  - Your Users will bring their Neighbors Portal accounts to a webinar and we will comment, post and/or video request

### Next Steps:

1. Workshop Webinar (approx one hour)
  - a. Scheduled for 19 August
2. In-App Announcement
  - I'll send an email to your PIO to begin the in-app announcement approval process

Feel free to reach out if you have any questions or concerns, I am very happy to help! Thank you.

Best,

--

Christian Watkins

Implementation Specialist

[c.watkins@ring.com](mailto:c.watkins@ring.com)

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[illegible]



**Julie Blackwell**

---

**From:** Timothy Perry  
**Sent:** Tuesday, August 13, 2019 3:29 PM  
**To:** c.watkins@ring.com  
**Subject:** New Lenox PD User List  
**Attachments:** Law Enforcement User List2.xlsx

Please see the attached list of user information for the New Lenox Police Department.

**Tim Perry #136**  
DETECTIVE  
**New Lenox Police Department**  
[TPERRY@NEWLENOX.NET](mailto:TPERRY@NEWLENOX.NET)  
200 VETERANS PARKWAY NEW LENOX, ILLINOIS 60451  
DESK: (815) 462-6157  
MAIN: (815) 462-6100  
FAX: (815) 462-6105



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[illegible]

**Julie Blackwell**

---

**From:** Ring Team <no-reply@ring.com>  
**Sent:** Friday, August 16, 2019 12:00 PM  
**To:** Timothy Perry  
**Subject:** You've been invited to join Ring Neighbors Portal



**You've been invited to join Ring Neighbors Portal.**

Ring invites you to join the **New Lenox Police Department** in the Ring Neighbors Portal.

Neighbors Portal provides the **New Lenox Police Department** with access to the Neighbors App, which is the largest crime-focused neighborhood watch in the country. You'll also have the ability to request video footage from Ring video doorbells and security cameras to assist in your investigations.

[Join Portal Now](#)



\*Neighbors Portal is currently only supported in Google Chrome & Firefox browsers.  
Unfortunately, Internet Explorer is currently not supported.



Email intended for [tperry@newlenox.net](mailto:tperry@newlenox.net).

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## Julie Blackwell

---

**From:** Timothy Perry  
**Sent:** Monday, August 26, 2019 1:11 PM  
**To:** Louis Alessandrini  
**Subject:** Fwd: New Lenox PD User List

Please see the information from Ring below.

Begin forwarded message:

**From:** Christian Watkins <[c.watkins@ring.com](mailto:c.watkins@ring.com)>  
**Date:** August 26, 2019 at 1:06:07 PM CDT  
**To:** Timothy Perry <[tperry@newlenox.net](mailto:tperry@newlenox.net)>  
**Subject:** Re: New Lenox PD User List

Hi Detective Perry,

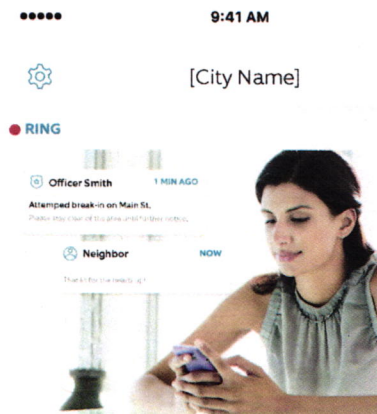
I believe we are just waiting on approval for the In App announcement, from yourself or your PIO. I'll post an example of what that looks like again below. Once it goes out, your portal is **active** and we can schedule a **Webinar** to walk through the app and features together with yourself and other users.

Also, Looking through the portal, I think the latest post from a neighbor is from 30 July. When the portal is active you will be able to submit Video Requests to help in the investigation.

**Before we proceed with activating New Lenox Police Department's Neighbors Portal, Ring will need to schedule our standard in-app announcement. This message comes from Ring and will be viewable to all New Lenox Neighbors app users. I've also CC'd your PIO for approval on this.**

**The standard message template can be viewed here and is simply to inform our users and set the stage for your participation on the app. Once approved, we can move forward with the training.**





[Agency Name] has  
joined Neighbors

Your Neighborhood just got a  
whole lot stronger.

We're excited to announce that the [Agency  
has joined Neighbors! While this app will not  
monitored by law enforcement 24/7, [Agenc  
Name] can see crime and safety related infor  
posted on the Neighbors app. So the more y  
about critical events in your area, the more y  
help your community.

911 should always be called first to report cr  
and for assistance in emergency situations.

## Public Announcements & Responding to Press/Media Inquiries

**Once your in-app announcement goes live, I'll follow up with talking points and sample social media posts. Until then, please refrain from external-facing outreach or publicizing of the Neighbors App, Neighbors Portal and/or partnership.**

**Please be sure to connect with myself as well as Ring's PR team (via [Media@ring.com](mailto:Media@ring.com)) regarding any inbound media inquiries.**

**Please feel free to reach out should you have any questions or concerns.**

Best,

Christian Watkins

On Mon, Aug 26, 2019 at 10:43 AM Timothy Perry <[tperry@newlenox.net](mailto:tperry@newlenox.net)> wrote:

Christian,

Have you received everything you need to move forward? We've had a string of burglaries last night, and it would be beneficial to use the program, but I can't seem to see anything more recent than 07/30/18.

**From:** Christian Watkins <[c.watkins@ring.com](mailto:c.watkins@ring.com)>

**Sent:** Tuesday, August 13, 2019 4:39 PM

**To:** Timothy Perry <[tperry@newlenox.net](mailto:tperry@newlenox.net)>

**Subject:** Re: New Lenox PD User List

Detective Perry,

Thank you for returning the user list to me. I will work with my team to get these users into the Neighbors Portal. Keep an eye out for the invitation emails! Please feel free to reach out if you have any questions. Thank you!

Best,

Christian Watkins

On Tue, Aug 13, 2019 at 1:28 PM Timothy Perry <[tperry@newlenox.net](mailto:tperry@newlenox.net)> wrote:

Please see the attached list of user information for the New Lenox Police Department.

**Tim Perry #136**

DETECTIVE

**New Lenox Police Department**

[TPERRY@NEWLENOX.NET](mailto:TPERRY@NEWLENOX.NET)

200 VETERANS PARKWAY NEW LENOX, ILLINOIS 60451

DESK: (815) 462-6157

MAIN: (815) 462-6100

FAX: (815) 462-6105



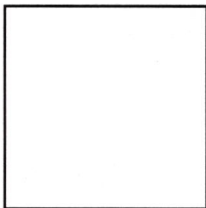
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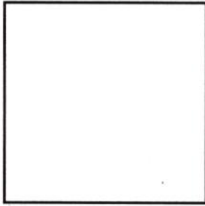
Christian Watkins

Implementation Specialist  
[c.watkins@ring.com](mailto:c.watkins@ring.com)  
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---



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## Christian Watkins

Implementation Specialist

[c.watkins@ring.com](mailto:c.watkins@ring.com)

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## Julie Blackwell

---

**From:** Christian Watkins <c.watkins@ring.com>  
**Sent:** Tuesday, September 03, 2019 4:04 PM  
**To:** Louis Alessandrini  
**Cc:** Timothy Perry  
**Subject:** Re: New Lenox PD User List

Hi Deputy Chief,

Perfect! We will send out the announcement on Thursday! After the announcement goes out to the Neighbors App, your Neighbors Portal will be live. At that point, the next step is scheduling a online webinar training in the Portal, which should be about an hour. Thank you!

Best Regards,

Christian Watkins

On Tue, Sep 3, 2019 at 1:41 PM Louis Alessandrini <[lalessandrini@newlenox.net](mailto:lalessandrini@newlenox.net)> wrote:

The announcement looks fine.

**Louis Alessandrini**

**Deputy Chief**

**New Lenox Police Department**

(815) 462 – 6165 (office)

(815) 462 – 6103 (fax)

New Lenox Police Department

200 Veterans Parkway

New Lenox, Illinois 60451

[lalessandrini@newlenox.net](mailto:lalessandrini@newlenox.net)

---

**From:** Timothy Perry  
**Sent:** Monday, August 26, 2019 1:11 PM  
**To:** Louis Alessandrini <[lalessandrini@newlenox.net](mailto:lalessandrini@newlenox.net)>  
**Subject:** Fwd: New Lenox PD User List

Please see the information from Ring below.

Begin forwarded message:

**From:** Christian Watkins <[c.watkins@ring.com](mailto:c.watkins@ring.com)>  
**Date:** August 26, 2019 at 1:06:07 PM CDT  
**To:** Timothy Perry <[tperry@newlenox.net](mailto:tperry@newlenox.net)>  
**Subject:** Re: New Lenox PD User List

Hi Detective Perry,

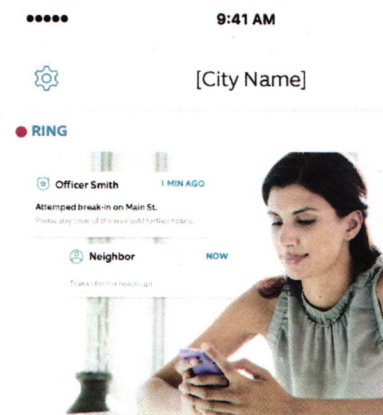
I believe we are just waiting on approval for the In App announcement, from yourself or your PIO. I'll post an example of what that looks like again below. Once it goes out, your portal is **active** and we can schedule a **Webinar** to walk through the app and features together with yourself and other users.

Also, Looking through the portal, I think the latest post from a neighbor is from 30 July. When the portal is active you will be able to submit Video Requests to help in the investigation.

**Before we proceed with activating New Lenox Police Department's Neighbors Portal, Ring will need to schedule our standard in-app announcement. This message comes from Ring and will be viewable to all New Lenox Neighbors app users. I've also CC'd your PIO for approval on this.**



**The standard message template can be viewed here and is simply to inform our users and set the stage for your participation on the app. Once approved, we can move forward with the training.**



[Agency Name] has  
joined Neighbors

Your Neighborhood just got a  
whole lot stronger.

We're excited to announce that the [Agency  
has joined Neighbors! While this app will not  
monitored by law enforcement 24/7, [Agenc  
Name] can see crime and safety related infor  
posted on the Neighbors app. So the more y  
about critical events in your area, the more y  
help your community.

911 should always be called first to report cr  
and for assistance in emergency situations.

## **Public Announcements & Responding to Press/Media Inquiries**

**Once your in-app announcement goes live, I'll follow up with talking points and sample social media posts. Until then, please refrain from external-facing outreach or publicizing of the Neighbors App, Neighbors Portal and/or partnership.**

**Please be sure to connect with myself as well as Ring's PR team (via [Media@ring.com](mailto:Media@ring.com)) regarding any inbound media inquiries.**

**Please feel free to reach out should you have any questions or concerns.**

Best,

Christian Watkins

On Mon, Aug 26, 2019 at 10:43 AM Timothy Perry <[tperry@newlenox.net](mailto:tperry@newlenox.net)> wrote:

Christian,

Have you received everything you need to move forward? We've had a string of burglaries last night, and it would be beneficial to use the program, but I can't seem to see anything more recent than 07/30/18.

**From:** Christian Watkins <[c.watkins@ring.com](mailto:c.watkins@ring.com)>

**Sent:** Tuesday, August 13, 2019 4:39 PM

**To:** Timothy Perry <[tperry@newlenox.net](mailto:tperry@newlenox.net)>

**Subject:** Re: New Lenox PD User List

Detective Perry,

Thank you for returning the user list to me. I will work with my team to get these users into the Neighbors Portal. Keep an eye out for the invitation emails! Please feel free to reach out if you have any questions. Thank you!

Best,

Christian Watkins

On Tue, Aug 13, 2019 at 1:28 PM Timothy Perry <[tperry@newlenox.net](mailto:tperry@newlenox.net)> wrote:

Please see the attached list of user information for the New Lenox Police Department.

**Tim Perry #136**

DETECTIVE

**New Lenox Police Department**

[TPERRY@NEWLENOX.NET](mailto:TPERRY@NEWLENOX.NET)

200 VETERANS PARKWAY NEW LENOX, ILLINOIS 60451

DESK: (815) 462-6157

MAIN: (815) 462-6100

FAX: (815) 462-6105



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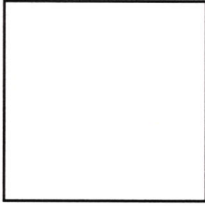
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Christian Watkins

Implementation Specialist

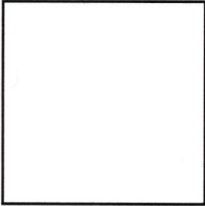
[c.watkins@ring.com](mailto:c.watkins@ring.com)

(424)274-1989

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1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



[Download the Neighbors App.](#)  
Join the new neighborhood watch.

[Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)

[Orlando Police to use Ring doorbell security systems to fight crime](#)

[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

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## Christian Watkins

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### Neighbors by Ring

#### Memorandum of Understanding

This agreement is entered into this 9<sup>th</sup> day of JULY, 2019 by and between Ring LLC ("Ring") and New Lenox Police Department ("Agency"), (collectively the "parties") and will provide Agency access to the Neighbors Portal to communicate with users of the Neighbors app ("Ring Neighbors") and encourage community engagement as we work together to make New Lenox's ("Village") neighborhoods safer.

- Neighbors by Ring app ("Neighbors App") is a digital neighborhood watch that both law enforcement and the public may access free of charge by downloading the Neighbors App (iOS and Android).
- The Neighbors App allows users to share and comment on real time crime and safety events in their neighborhood.
- As part of the program, Agency may:
  - Utilize the critical crime and safety events that are posted in the Neighbors App by Ring Neighbors to assist in law enforcement operations and investigations; and
  - Post information relating to critical incidents and other incidents in the app to keep Ring Neighbors informed regarding issues in their neighborhoods.

With an understanding that a robust, active and engaged user community is essential to the immediate, sustained and ongoing success of the program, the parties agree to the following responsibilities:

#### Ring

- Make the Neighbors App available to Village residents free of charge.
- Make the Neighbors Portal available to Agency free of charge, including ongoing support and training for Agency employees.

#### Agency

- Maintain appropriate access controls for Agency personnel to use the Neighbors Portal.

#### Press Release

The parties shall agree to a joint press release to be mutually approved by the parties. Neither party may use the other party's name, logo, or likeness in any advertising or press release without prior written approval of the other party. Notwithstanding the foregoing, Ring shall be permitted to provide in-app alerts to Ring Neighbors announcing Agency's participation in the Neighbors App.

#### Term

Agency's participation in the program shall commence upon Agency's acceptance of these program terms. Either party may terminate Agency's participation in the program at any time by providing 30 days' written notice to the other party; provided that in the case of material breach of this Agreement by the Agency, Ring shall only be required to provide three days' written notice to Agency.

#### Privacy and Terms of Use

Ring will not provide any customer personal information, including video footage, to Agency without the prior



consent of the owner or properly issued legal process that complies with federal and state law, as applicable. Agency agrees to use the Neighbors Portal only as expressly authorized by Ring and only in connection with bona fide Agency work. Ring's terms of service and privacy notice, as posted on Ring.com, shall apply to all uses of the Neighbors App and, as applicable, the Neighbors Portal.

**Compensation**

At no point shall either party receive compensation from each other as a result of this program.

**Confidentiality**

Unless otherwise required by law, the Parties shall not disclose the terms of this program or any information that is designated as confidential or that, given the nature of the information or the circumstances surrounding its disclosure, reasonably should be considered as confidential.

RING LLC

Date: 7/11/2019  
DocuSigned by:

By:   
369F1A1F19C3476...

Name: August Cziment

Title: Director of Operations

Agency 7/9/19

Date: 7/9/19

By: 

Name: 

Title: Chief

Verification Code\* 

\*A four digit verification code was mailed to the primary point of contact at this agency to the address listed in public records. Please provide that code prior to submitting the MOU for processing.